Direct Messaging
Direct, Secure Messaging for Alabama Providers

What is Direct Messaging?

Through our Direct Messaging service, One Health Record® offers a HIPAA compliant direct messaging service that enables healthcare professionals to securely send and receive patient healthcare information electronically.

Features:

- Using One Health Record®'s Direct Messaging is as easy as using your current email account and provides you with an auditable stream of communications.
- No Special software or Electronic Health Record (EHR) system to purchase
- Faster and more secure than fax
- One Health Record® is a DirectTrust participant making it possible for you to connect with thousands of providers throughout the country.
- No fees to pay or cost incurred if you already have an internet connection
- Meets key Meaningful Use criteria

How Does My Organization Participate in Direct Messaging?

To get started, an Authorized Representative of the Organization will complete an online registration. The registration process should take approximately 15 minutes and consists of filling out three online forms. The registration process creates and verifies your unique One Health Record® domain name as well as the digital identities for the Organization and Authorized Representative. What the Authorized Representative will need:

- Full legal address and phone number of organization
- Tax identification number of organization
- NPI number of organization (if applicable)
- One form of Government-issued photo identification

What are the Benefits of Direct Messaging?

- Replaces non-secure fax, phone, mail and other courier methods for delivery of Protected Health Information (PHI)
- Promotes faster exchange of PHI
- Enhances continuity of care
- Direct Messaging is compliant with HIPAA security guidelines.
- Direct Messaging supports achievement of Meaningful Use requirements.